



interdisciplinary  
emergency management  
and training

## Prevention

of personal injuries,  
human suffering  
or financial loss

through

**emergencies and  
extreme occurrences**

**innot® works with a team of experts  
in the fields of**

- Emergency management (HSM)®
- Crisis communication and public relations
- Organizational development
- Management consulting
- Safety psychology
- Fire and catastrophe prevention
- Emergency medicine and rescue services
- Occupational safety/Safety management
- Psychotraumatology/psychotherapy
- Intercultural communication
- Qualitative research

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and training**

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Extreme occurrences  
leave lasting impressions:  
in a company/at a workplace  
and with people



Photo: R. Doppelbauer

Safety always begins  
with people  
Human Safety  
Management (HSM)<sup>®</sup>

## Extreme occurrences leave lasting impressions: in a company/at a workplace and with people

You can influence the consequences of

- situations where there is an acute risk of death
- major occupational and industrial accidents
- violence in an occupational context (for example: robberies, the holding of hostages)
- sudden and dramatic deaths in an occupational context
- major air traffic, street traffic and railway accidents
- situations of acute threat
- suicide in an occupational context
- situations involving extensive damage

in a substantial way.

**innot® offers you an individualized Human Safety Management (HSM)® solution.**

The Human Safety Management® system was developed by innot specifically for the areas of „Health & Safety“ and „Emergency Management“. HSM® stands for

- integral solutions and networking
- precise use of the “human factors”
- reduction of complexities
- practicable implementation

**Businesses and people profit by**

- the increase in safety and security
- the maintaining of structures and productivity
- the competent forethought and preparation for extreme occurrences
- the reduction of the resulting consequential economic and health damages

## Development of Human Safety Management (HSM)® concepts

Our interdisciplinary team of experts offers you

**Analysis and Consulting**

- Status Quo Analysis to measure and determine the potential for influence using Human Safety Management (HSM)®
- Conceptual and strategic development for businesses, organisations and institutions
- Consulting the (continued) development of Integral Emergency Planning
- Consulting the (continued) development of HSM® Safety Concepts
- Support by the optimization of crisis communication
- Development of educational and training concepts for employees
- Planning and implementation of HSM® Emergency Drills
- Development of emergency algorithms

**Support by the implementation of**

- moderation and procedures
- HSM® workshops for executives to present and discuss the Status Quo Analysis and the development of implementational measures
- HSM® scenario workshops for the practical adjustment and further development of the integral emergency management system or the systems of safety management

## Training and Education

On the basis of Human Safety Management (HSM)<sup>®</sup> we also offer

### ● Preventative Training (HSM)<sup>®</sup> “Emergency”

- practical preparation for emergencies and extreme occurrences
- behavior in crisis and extreme situations
- stress management

### ● Preventative Training (HSM)<sup>®</sup> “Safety”

- “Human factors” in occupational safety
- Risk prevention and danger management
- Exercises for suitable safety behavior

### ● Emergency Training (HSM)<sup>®</sup> for Executives

- Demands and expectations placed on executives during emergency and extreme situations
- Integral emergency management techniques
- Crisis communication and public relations
- Stress management

### ● Seminars for customer service and employee care according to HSM<sup>®</sup> standards

- Customer service and management following emergencies and high-scale damage situations
- Colleague consulting and peer support after psychological trauma in an occupational context

### ● Emergency psychology and psychotraumatological vocational education (HSM<sup>®</sup>) for

- Human resource personnel
- Employees in psychological/sociological areas
- Employees of relief organizations and institutions

## Help after extreme occurrences

For your emergency management in the case of an extreme occurrence, our specially trained HSM<sup>®</sup> Emergency Management Team is at your service

innot<sup>®</sup> offers you

- Support and consulting on site
  - Emergency coaching for executives
  - Consulting of crisis communication
  - Organization and implementation of (psychological) support procedures
- Implementation of an informational and support hotline
- Customer service and support of employees working in client management
- Consulting and support of people involved in the acute crisis situation
- Consulting and support with the building of an aftercare structure
- Consulting in the aftermath of an extreme occurrence